World Class Master Scheduling

Course Description
This one-day course is designed to give the attendees a basic foundation of learning in Class A ERP master scheduling disciplines, principles and techniques. The course engages the attendees in analyzing and using thought leadership of ERP business process in Murray Feiss applications. Several other-company examples will also be used to help in the attendees better digest the level of change required. A copy of the text, Class A ERP Implementation, Sheldon, 2005 J. Ross will also be required. The students will be provided with books that include all of the slides used in the class.

Course Duration of course
This class is 6 hours in duration.

Course Detailed Content
1. The Map to World Class Performance
2. Class A ERP Overview
3. Top Management Planning
    a. Business Planning
    b. Demand Planning
    c. Operations Planning
4. Sales and Operations Planning
    a. Demand Review
    b. Roles of the players
        i. Top Management
        ii. Master Scheduler
5. Master Scheduling
    a. Inputs
    b. Outputs
    c. Accuracy requirements
    d. Rules of Engagement
    e. Interaction with sales
    f. Interaction with the shop floor
    g. Interaction with the supplychain
6. Metrics
7. Management Systems
8. Implementation

Course Deliverables
*   Team members will be prepared to implement a Class A master scheduling application.
*   Attendees will have an understanding of metrics and management systems and application in Murray Feiss

Intended Audience
Materials Management
Master Scheduling
Top Management from the plant
Demand Management

Costs for Delivery
Negotiable

Normal Follow-up
Normal follow-up would include 2 days of hands-on consulting per month for the first 6 months and then extend the interval to 45 days. Class A should be achieved in approximately 9 months.